



Dear Sir or Madam,

I am currently seventy-four years old, with moderate health. For a while, hearing in both of my ears have been deteriorating, which makes it difficult for me carry a conversation with another individual, and to go about everyday tasks.

Since this past September, after I had been given the free hearing aid, the aid has provided much benefit to my hearing abilities. Now, I can go about my day with much ease. I would like to sincerely thank each one of you, on behalf of my family, for providing this service for the elderly.

Best Regards during this holiday season,

Fuxiang Liu