

**From:** [Ursula Ricci](#)  
**To:** [loriq@foundationforsightandsound.org](mailto:loriq@foundationforsightandsound.org)  
**Subject:** hearing aids  
**Date:** Monday, May 21, 2012 10:53:45 AM

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Dear Lori,

I would like to express my gratitude and great appreciation to you and the Foundation for making it possible to receive the wonderful hearing aids. It definitely has changed my life to the better. I have had much problem to understand most conversations clearly. I am now able to interact in normal social situations with my family/friends and especially my grand children. I had become reclusive because of my hearing loss and the fear of misunderstanding.

Thank you!

Ursula Ricci